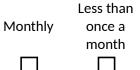
Please take a moment to answer this anonymous survey about the library. All questions are optional.

Section 1: Please check <u>one</u> answer for each of the following:



2. On average, how often do you visit the library?





Never

3. How would you rate each of the following library services?

	Excellent	Good	Fair	Poor	Don't know/Not applicable
Customer service					
Collection (books, DVDs, music, newspapers, etc.)					
Programs (classes, storytimes, etc.)					
Online services (website, catalog, research databases, etc.)					
ILL (Inter-library loan)					
Library policies					
Computers and printers					
Internet access					
Facilities					
Hours of operation					
Overall, how would you rate the library?					

4. How important is each of the following library services to you?

	Very Important	Important	Somewhat Important	Not Important	Don't know/Not Applicable
Borrowing materials (books, DVDs, music, etc.)					
Reference (research assistance from librarians)					
Programs (classes, storytimes, etc.)					
Computers and printers					
Help using computers, printers, etc.					
Study rooms/reading areas					
Community meeting rooms					
Internet access					
ILL (Inter-library loan)					
Online services (website, catalog, research databases, etc.)					
Photocopier					
Newspapers and magazines					
Homebound services					
Overall, how important is the library to you and your family?					

5. How do you typically find out about library programs? Check all that apply.

Library website
Social media (Facebook or Twitter)
Newspaper
Library newsletter
Signs or flyers in the library
Word of mouth
Library staff
Don't know/Not applicable

Section 2: We value your opinions. Please answer the following questions:

6. What do you value most about the library?

7. How could the library or its services be improved, if at all?

8. How does the library benefit you or the community?

9. Is there any event or service you would like to see the library do or provide?

10. Do you have any additional comments or suggestions?

Section 3: Please tell us about yourself so that we may better serve you. Please check <u>one</u> answer for each of the following.

11. How old are you?

12 or under
13-18
19-24
25-64
65 or older

12. What gender are you?

١
F

Male Female

13. What is the highest level of education you have completed?

High school graduate or GED

Г	
-	
-	

- Some high school

Some college



College degree or higher

14. What is your employment status?

	٦	

Employed or self-employed

Homemaker

Retired

Unemployed

Thank you for your time! If you have questions about this survey, about the library, or additional comments, please contact us at <u>survey@goodland.lib.in.us</u>.